

Frequently Asked Questions

What is Construction InfoNet?

Construction InfoNet is an on-line information service, which offers subscribers fast and easy access to information and statistics on the construction sector in Singapore. This service is for subscribers only. You may go to <https://eservices.bca.gov.sg/Infonet/> for more details.

How can I access the Construction InfoNet?

You will need a user ID and a password to access the Construction InfoNet. To obtain the user ID and password, please subscribe through this URL: <https://eservices.bca.gov.sg/Infonet/>. Complete the online form and make your online payment via credit card or eNets.

How much are the subscription fees?

There are 3 rates available, as indicated in the table as follows:

New Subscribers Only (Half Year Trial Period)	Yearly Subscription	3-Year Subscription
S\$145.00	S\$290.00	S\$780.00

Are the published rates inclusive of Goods and Services Tax (GST)?

Yes.

What are the payment modes available?

You can pay by credit card or eNets. BCA does not accept cash or cheque payments.

Are personal accounts allowed?

Yes.

How will I receive the login account?

You will receive the login user ID and password through email after making the online payment. Please provide a valid email address in the online subscription form.

Can I change my user ID and password?

You are not allowed to change your user ID but you can change your password. To change your password, please log in to your account and click “change password” at the top header. The password must fulfil at least two out of the following three criteria:

- upper case characters
- numbers
- and/or special characters
- at least 12 characters long

My account was not renewed when expired some time ago. Can I resume my subscription by subscribing for the half-year period?

No. The half-year trial subscription rate is a special rate for new subscribers only, who have not subscribed to the Construction InfoNet before.

Can I share my account with colleagues in the same company?

Yes. To help companies save costs, subscribers are allowed to share their user ID and password with other staff within the same company.

Can my colleagues log into Construction InfoNet at the same time as me?

Yes, concurrent logins are allowed.

Are the contents of the Construction InfoNet available in hardcopy?

No. All contents in the Construction InfoNet are released on-line.

Is there any trial period that I can try out the Construction InfoNet before I decide to subscribe?

No, there is no trial period but you may refer to the samples in the Construction InfoNet content page: <https://eservices.bca.gov.sg/Infonet/> to have an overview of information and statistics available.

How will I know if there are new updates in the Construction InfoNet?

You will receive monthly email alerts on some of the latest information updated in Construction InfoNet.